1148 5th Ave Suite 1C New York, NY 10128 | (212) 661-7177 | info@indianeggdonors.com

Financial Responsibility Form

DGA is committed to providing quality care and ensuring clear communication regarding Financial Policies. These policies are critical to offering consistent support and clarity for all patients. Please review the following carefully:

Credit Card Policy

DGA requires a credit card to be placed on file at the time you create your portal profile. This card will only be charged under the following conditions:

- If you do not have insurance coverage, DGA will collect payment upfront on the day of service.
- For insured patients, your credit card will only be charged if your insurer notifies Lushi that you are responsible for charges (e.g., copayments, deductibles, coinsurance, non-covered services, or out-of-network services).

You authorize DGA, Inc. ("DGA") to charge your checking/savings account or credit card for the payment amount due for each billing period. You will be charged for the total amount due for the applicable billing period. An invoice receipt will be available to you under the "Payments" tab in the DGA portal, and the charge will appear on your bank or credit card statement. You agree that no prior notification will be provided to you for each scheduled payment.

By providing your credit card details, you authorize DGA to charge your card for any outstanding balances. Receipts for all charges will be sent to you via email, and a detailed breakdown will be available on your DGA portal.

You understand that this authorization will remain in effect until you cancel it in writing, and you agree to notify DGA in writing at dgulati@indianeggdonors.com of any changes in your account information or termination of this authorization at least 15 days before the next billing date. If the above-noted payment date falls on a weekend or holiday, you understand that the payment may be executed on the next business day.

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For ACH debits to your checking/savings account, you understand that because these are electronic transactions, these funds may be withdrawn from your account as soon as the above-stated periodic transaction dates. In the case of an ACH transaction being rejected for non-sufficient funds ("NSF"), you understand that DGA may at its discretion attempt to process the charge again within 30 days and agree to an additional $5.00 charge for each attempt returned NSF, which will be initiated as a separate transaction from the authorized recurring payment. You acknowledge that the origination of ACH transactions to your account must comply with the provisions of U.S. law. You certify that you are an authorized user of the credit card/bank account and will not dispute the scheduled transactions with your bank or credit card company.

Insurance Benefits

At the moment, DGA does not accept insurance for its services. **You are financially responsible for all charges**. DGA's billing team may assist you in understanding your insurance coverage; however, in no event will it bill your insurance directly. If coverage is available, you will have to submit a claim for payment to your insurance company directly.

Important Note:

- DGA does not participate with Medicare, Medicaid, or other governmental insurance programs. Claims will not be filed with these payors, and patients are responsible for all costs incurred.

Co-Payments, Co-Insurance, and Deductibles

Your insurance company requires us to collect co-payments, co-insurance, and deductibles. These payments are due at the time of service. If they are not paid at check-in, DGA will charge your card on file for the outstanding balance once notified by your insurance company.

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Important Notes:

- It may take up to 6 months to reconcile claims with your insurer.
- Contact your insurance provider directly for updates on the status of your claims.

External Services

If external laboratories or third-party providers are required during your treatment, any billing for these services is between you and the external provider. You will receive separate billing statements for these services, and DGA will not file claims on your behalf.

Collections Policy

Lushi reserves the right to collect outstanding balances in accordance with applicable regulations:

- Invoices for balances due will be sent to you via the portal. If unpaid, Lushi will charge your card on file after sending notifications.
- If balances remain unpaid for more than **120 days**, your account may be turned over to a collection agency. At that time, you will be responsible for all collection fees, attorney fees, and court costs incurred in the process.

If you have questions about your account, please contact the Billing team via the DGA patient portal immediately.

Receipts and Notifications

DGA will notify you of any charges applied to your card on file via email, and detailed receipts will be available in your DGA portal.

By clicking **"I consent"**, I agree and acknowledge that:

- I have read and understand DGA's financial policies in their entirety.
- I agree to be financially responsible for services rendered, as outlined above.
- I assign to DGA any and all benefits from insurance plans where DGA is a participating provider and authorize payment of such benefits directly to Lushi for services rendered.

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- I authorize the release of medical or other necessary information to process insurance claims on my behalf.

This acknowledgment is valid for the whole duration of my treatment unless I withdraw consent in writing.

By clicking "I consent", I agree and acknowledge that I have Read and understand the information provided above.

(I Consent Icon)